

## Annual Members' Meeting

9 September 2017

The meeting was held at A Block, Queen Mary's Hospital, Froggnal Avenue, Sidcup, DA14 6LT from 9.30am.

It was attended by the following:

### Board of Directors

Andy Trotter, Chair	Ben Travis, Chief Executive
Steve James, Senior Independent Director	Helen Smith, Deputy Chief Executive
Steve Dilworth, Non Executive Director	Jane Wells, Director of Nursing
James Kellock, Non Executive Director	Simon Hart, Director of Human Resources
Jo Stimpson, Non Executive Director	Yemisi Gibbons, Non Executive Director

### Council of Governors

Mary Stirling, Service User/Carer Governor	Renuka Abeysinghe, Service User/Carer Governor
Richard Diment, Bexley Public Governor	Ken Thomas, Service User/Carer Governor
Frazer Rendell, Bromley Public Governor	Chris Purnell, Service User/Carer Governor
Stuart Dixon, Bromley Public Governor	Arthur Mars, Service User/Carer Governor
John Crowley, Greenwich Public Governor	Anna Dube, Staff Governor
Kulwinder Johal, Service User/Carer Governor	Raymond Sheehy, Appointed Governor
Vicky Smith, Staff Governor	Joseph Hopkins, Service User/Carer Governor
Jacqueline Ashby-Thompson, Service User/Carer Governor	

### Executive directors

Rachel Evans, Director of Estates & Facilities  
Michael Witney, Director of Therapies

Plus 70 members of the foundation trust and members of the public.

#### 1. Welcome

Trust Chair Andy Trotter welcomed the audience to the event.

#### 2. Overview of Year

Chief Executive Ben Travis presented an overview of the year 2016/17 and summarised of the services offered by Oxleas. He described how Queen Mary's Hospital site is a good example of the range of services provided by Oxleas catering for both mental and physical health needs. He introduced the trust's priorities: quality, workforce, sustainability and partnership and reported on our progress in these areas. He reported that the organisation had made good progress in

quality and financial performance including a Good rating for all services by the Care Quality Commission. He then outlined plans for the coming year.

### **3. Membership Report**

Lead Governor Raymond Sheehy explained the role of the Council of Governors – in particular the focus of governors to make sure that plans presented to members and the public are followed through. He described how governors represent the membership and some of the Council's activities over the past year. He outlined the Council's Membership Strategy and reported on progress in developing our membership over the past year. He encouraged people to join as members and consider becoming governors.

### **4. Questions and Answer session**

The question and answer session was chaired by Andy Trotter.

*Will a birthing unit be developed at Queen Mary's Hospital?*

There are no plans to develop one at the moment.

*Has anything happened about disposing of the properties that used to be North House and Somerset Villa?*

There are some plans in discussion with the local authority about North House and we are working on how best to use Somerset Villa within the trust.

*We have seen changes that bear out claims to be reducing costs such as having the annual members' meeting in a trust venue. What has happened to Stephen Firn and Dave Mellish?*  
Stephen Firn and Dave Mellish have both retired following making a significant contribution to the organisation. We aim to use trust venues where we can which is more in keeping with our current financial situation.

*I was on the User Council before you became a foundation trust. It should be reinstated.*  
As part of becoming a foundation trust, the Council of Governors was established that represents both people who use our services and local residents. The Constitution of Oxleas gives a stronger, more meaningful, role for service users within the trust structures.

*How do you measure patient outcomes?*

When we discharge patients, we ask them about their experience of our services and has their health improved as a result of our care. We also monitor clinical outcomes following guidelines agreed with the professional Royal Colleges and collect and audit data on these.

### **5. Election Results and Board Appointments**

Chair Andy Trotter presented the results of elections to the Council of Governors and informed the audience of changes to the Board of Directors over the year. He thanked the governors and non executive directors who had left their role during the year for their support and contribution to the trust. A token of gratitude was presented to the outgoing governors present at the meeting – Renuka Abeysinghe, Chris Purnell, Mary Stirling, and Ken Thomas.

Andy Trotter also thanked the estates team, in particular Colin Cope, Head of Estate Development, for the great work that has been undertaken to improve the buildings at Queen Mary's Hospital and develop it as a community hospital for the future.

The meeting ended at 10.30am