

## Confidentiality

All our staff are required to abide by a code of conduct on confidentiality. We may share some information with other people such as GPs and social services employees. When considering who may see information, our staff use the following principles:

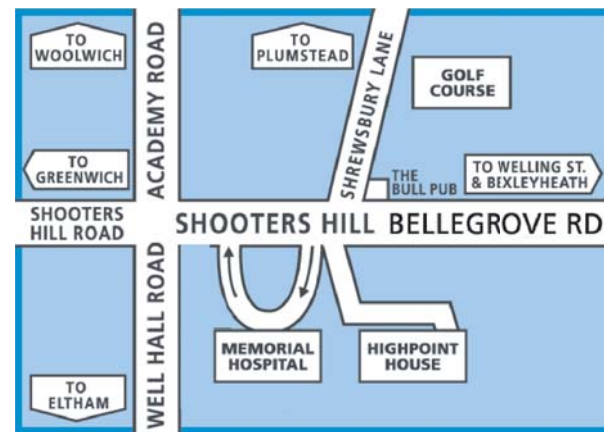
- **only** share information with those who **need to know** in order to provide good quality care
- share the **minimum information** necessary to ensure good quality care.

## Your opinion matters

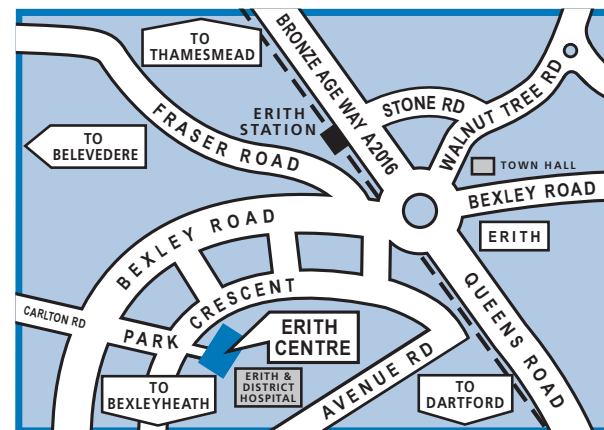
We aim to be sensitive to issues of ethnicity, class, gender, sexual orientation and disability and encourage family members to help us understand how these affect them.

We are committed to working in partnership with referrers, service users and carers. We welcome any feedback or comments about our service. If you are unhappy with the service you receive you can discuss this with your case worker, or with the Patient Advice and Liaison Service (PALS). Tel: 0800 917 7159.

## How to find Bexley CAMHS



Highpoint House  
Memorial Hospital  
Shooters Hill  
London SE18 3RG  
Tel: 020 3260 5200  
Fax: 020 3260 5273



The Lodge  
Erith Hospital  
Park Crescent  
Erith  
Kent DA8 3EE  
Tel: 01322 356121  
Fax 13222 356164

If you have any queries about your child's referral please contact the main Bexley CAMHS office at Highpoint House.

[www.CamhsCares.nhs.uk](http://www.CamhsCares.nhs.uk)



Information  
for parents  
and carers

*Introducing...*

# Bexley Child and adolescent mental health services CAMHS



Revised April 2011

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Oxleas **NHS**  
NHS Foundation Trust

