

How to contact us

Charlton Park Academy Nursing Team

Charlton Park Academy

Charlton Park Road

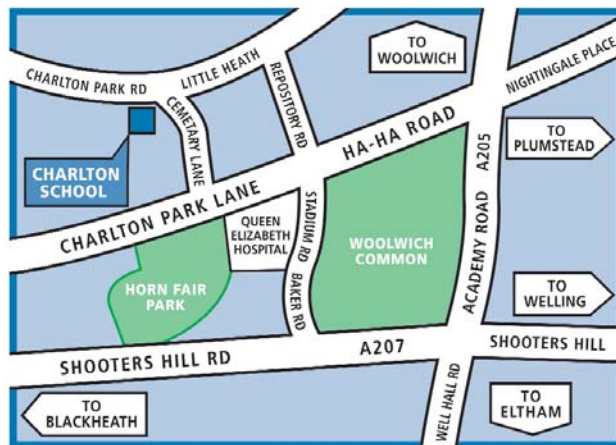
London SE7 8HX

Tel: 020 8249 6844

Fax: 020 8317 8053

Please go to the main reception and ask for the School Nursing Team. **We are available Monday to Friday 8am-4pm (term time only).**

How to find us



Parking:

There is no parking on the school site.

Charlton Park car park has limited spaces.

Side street parking is available.

Bus routes:

53, 54, 422 and 486.



Charlton Park
Academy

School Nursing Service



Information for parents,
carers and teachers

December 2012

Who we are

We are part of the Specialist Nursing Service for Children. Our team consists of:

- a community/school nurse
- a nursery nurse
- a healthcare assistant
- a team administrator.

Our team is part of a new and improved specialist service working hand-in-hand with complimentary respite centres where some of your children stay, such as Demelza and the Short Breaks Service at Wensley Close, Eltham.

What we do

We will work with you and school staff to make sure that your child's health and medical needs are met, including:

- providing information and advice, such as advice on healthy eating and infection control
- weight and height monitoring and management
- in school clinics, including ophthalmology (eye clinics) and sleep clinics
- liaising with and referring to other services (as required), such as continence, social care and community nursing services
- developing and reviewing healthcare plans.

We strive to maintain high standards of care and safety for your children.

If you would like more information about the clinics that we run in school please ask a member of the nursing team.

Who we work with

We work with children and young people who are aged 11-19 with complex health needs and learning difficulties, their families, carers and school staff.

We have close working relationships with Willow Dene Primary School where many of our year seven students transfer from. With the Clinical Training for Inclusion Team we assess and monitor staff's abilities to provide care/support to children with complex health needs. We also work closely with other health services, such as community nursing teams and community paediatricians

Your opinion matters

Oxleas NHS Foundation Trust is committed to providing the highest standards of care, so we welcome your views on the services we provide. If you would like to comment, make a suggestion or make a complaint, please speak to the person you normally see or ask to speak to the team manager. You may also like to speak to our Patient Advice and Liaison Service (PALS) on freephone 0800 917 7159.

Confidentiality

All our staff are required to abide by a strict code of conduct on confidentiality. We will only share information with those who need to know in order to provide good quality care. Occasionally there may be exceptions to this, for example to support a clinical audit or to monitor the quality of care provided. We will usually discuss this with you beforehand.