How to contact us

You can contact us by telephone on 020 8294 3160, Monday to Friday from 9am to 5pm.

You can also write to us at:
Greenwich Community Paediatrics Service
1 Wensley Close
Eltham
London SE9 5AB
Introduction
The Community Paediatric Service aims to provide a high quality, clinically excellent service to children, young people and their parents and carers in a supportive environment, working with a range of services and other health professionals.

What is the Community Paediatric Service?
The Community Paediatric Service is a specialist child health assessment and diagnostic service run by community paediatricians (specialist child health doctors). We see children and young people aged 0-16 years.

Services we offer include:
- Pre-school and school neuro-developmental assessment clinics
- Neonatal (newborn) developmental clinics
- Paediatric continence service
- School neurodisability (life-long neurological conditions) clinics in Willowdene and Charlton special schools
- Social communication assessment clinics
- ADHD (attention deficit hyperactivity disorder) follow-up clinics.

Your opinion matters
Oxleas NHS Foundation Trust is committed to providing the highest standards of care, so we welcome your views on the services we provide. If you would like to comment, make a suggestion or make a complaint, please speak to the person you normally see or ask to speak to the team manager.

You may also like to speak to our Patient Advice and Liaison Service (PALS) by ringing the freephone number on 0800 917 7159.

Confidentiality
All our staff are required to abide by a strict code of conduct on confidentiality. We will only share information with those who need to know in order to provide good quality care. Occasionally there may be exceptions to this, for example to support a clinical audit or to monitor the quality of care provided. We will usually discuss this with you beforehand.
What can you expect?

Your child will see a range of paediatric doctors depending on your child’s needs.

It may be helpful to write down any questions you have to remind you.

At your first appointment, we will ask for your consent to obtain and share information about your child from other health and or social care services.

The assessment will be based on your child’s needs and what clinic you are attending. We will examine your child and discuss their medical history.

After the assessment we will prepare a report outlining our findings and will share this with you, your child’s GP and any other relevant professionals.

What happens next will depend on the findings of the assessment. We will discuss possible outcomes with you and your child at the assessment and our recommendations will be included in the report. A follow up appointment may also be set. This will depend on our findings, but will normally be in six months for a child under five or a year for a child over five.

We also provide statutory services in conjunction with other health and social care professionals, including:

- Child protection (safeguarding) clinics
- Looked after children (LAC) clinics
- Special educational needs (SEN) clinics
- Child death overview
- Immunisation advisory service
- Adoption.

About the clinics

Neuro-developmental clinics are used to assess and investigate preschool and school age children with developmental delay and/or physical disability.

Neonatal developmental clinics are used to assess the development of premature babies born before 32 weeks, a low birth weight of less than 1250g or who had significant neonatal problems such as perinatal asphyxia (reduced oxygen to the brain).

Paediatric continence clinics assess, investigate and treat children with daytime enuresis (wetting), constipation and encopresis (soiling).
Social communication assessment clinics, run jointly with speech and language therapists, are used to assess children with social communication difficulties.

ADHD follow-up clinics provide treatment monitoring for children and young people who have been diagnosed with ADHD.

In child protection clinics, we assess for physical, sexual, emotional abuse and neglect at the request of social services.

In LAC clinics we provide an initial assessment for all children taken into care, as well as six monthly follow up appointments for children in care with complex medical needs.

In SEN clinics, we assess the medical needs of children as part of the process of statutory assessment of educational needs at the request of the local authority education department.

In adoption clinics, we assess children and meet and advise prospective adopters.

How do we access the Community Paediatric Service?

Access to the service is through referral by a health or social care professional. Your GP, school nurse, health visitor, educational professional, occupational therapist, speech and language therapist, social services professional or other healthcare professional can refer your child.

We work in partnership with a range of community and hospital services to ensure that your child will receive the best possible assessments and interventions to identify and manage their conditions.

Where are these specialist child health services provided?

Services are provided at five locations in the borough:

- Dolphin Ward, Queen Elizabeth Hospital, Stadium Road, Woolwich SE18 4QH
- Child Development Centre, 3 Wensley Close, Eltham SE9 5AB
- Market Street Health Centre, 16 Market Street, Woolwich SE18 6QR
- Willowdene and Charlton special schools (for children and young people attending these schools).