

Patient Experience Questionnaire

TEAM NAME: Greenwich MSK

As someone who uses Oxleas services we would appreciate you taking the time to tell us about the care and treatment we offer. It is important to us that we provide you with the best service we can and so the answers you give to this survey will help us to ensure we are delivering high quality care. All answers are anonymous and will not affect the care you receive.

We would like you to think about your recent experience of this service. How likely would you be to recommend this team to friends and family if they needed similar care or treatment?

Extremely likely

Likely

Neither likely nor unlikely

Unlikely

Extremely unlikely

Don't Know

Please tell us the main reason for your answer to the previous question

Have you been provided with enough information about your care and treatment?

Yes, definitely

Yes, to some extent

No

Have you been involved as much as you would have liked in decisions about your care and treatment?

Yes, definitely

Yes, to some extent

No

Did you want any friends / relatives involved in your care/treatment?

Yes

No

Not
applicable

If yes, were they involved?

Yes,
definitely

Yes, to
some extent

No

Have staff treated you with dignity and respect?

Yes,
definitely

Yes, to
some extent

No

Was the service provided helpful?

Yes,
definitely

Yes, to
some extent

No

Any comments /suggestions?

The next few questions cover equality issues and ask about you. Your answers are anonymous and it is not compulsory to answer these questions. However, as Oxleas is committed to promoting equality, diversity and inclusion, we would appreciate it if you could complete as much of this section as possible.

What is your gender?

Male (including
Trans Man)

Female
(including Trans
Woman)

Non-Binary

Other

Prefer not to
answer

What is your age?

Under 18 (0-17)

18-24

25-34

35-54

55-64

65-74

75+

Prefer not to
say

What is your ethnicity?

White British

White Other

Asian / Asian
British

Mixed / Multiple
Ethnic Group

Black African /
Caribbean /
Black British

Other Ethnic
Group

Prefer not to
answer

Which of the following option best describes how you think of yourself?

Heterosexual /
Straight

Gay

Lesbian

Bi-sexual

Other

Prefer not to
answer

What is your religion or belief? (Even if you are not currently practising)

Agnostic

Buddhism

Christian (all denominations)

Hindu

Humanist

Jewish

Muslim

Sikh

No religion (Atheist)

Other

Prefer not to say

Do you have a disability? (Any health issue or impairment which is likely to last more than 12 months and which impacts on your ability to carry out everyday duties)

Yes

No

Prefer not to answer

You can also have your say in many ways by becoming a member of Oxleas. It's free to join - visit www.oxleas.nhs.uk/members or call **0300 123 1541** for further information or to request an application form.