

<b>Name of service</b>	<b>Greenwich Joint Communication Assessment Service</b> <b>Oxleas NHS Foundation trust</b>	
<b>Contact person</b>	<b>Service Manager Maria Tanner</b> <b>Contact Joby Briggs</b>	
<b>Contact details</b>	<b>Address:</b> <b>1 Wensley Close</b> <b>Eltham</b> <b>London</b> <b>SE9 5AB</b>	<b>Tel: 020 8294 3144</b> <b>Email: <a href="mailto:joby.briggs@oxleas.nhs.uk">joby.briggs@oxleas.nhs.uk</a></b>

<b>Can your child receive support from the service?</b>	<p>This is a specialist assessment and diagnostic service conducted jointly by community paediatricians, clinical psychologists and speech and language therapists (Joint Communication Clinic) with input from school and any other relevant agencies involved with your child.</p> <p>We will accept your child provided they have a Greenwich GP and are 16 years or under with parental consent. Referrals are accepted from Paediatricians and Speech and Language Therapists where sufficient concern to proceed for assessment has been identified. Initial concerns may have been expressed by parents/carers or professionals from the wider multidisciplinary team.</p> <p>Your child will be seen if there are concerns in at least two environmental settings regarding the following:</p> <ul style="list-style-type: none"> <li>• Qualitative difficulties in their social communication skills</li> <li>• Qualitative difficulties in their social interaction skills</li> <li>• Repetitive and rigid behaviour</li> <li>• Atypical development of play</li> </ul>
<b>How your child can be referred to the Service?</b>	<p>Initial referral may be made to the Community Paediatric team or Speech and Language Therapy Service when concerns have been expressed by your family or professionals from the wider multi-disciplinary team, for example a teacher at their school or health visitor. Parental consent and signature must be obtained.</p> <p>Once seen by the Community Paediatric team or Speech and Language Therapy service, if there are sufficient concerns identified, your child will be referred to the Joint Communication Clinic (JCC) team. You would need to give your consent with a signature for this to happen.</p> <p>We also gain further information on your child's social communication, interaction and behaviour from other</p>

	<p>educational settings like early years or school –with your consent (on the referral form). Referrals to the JCC pathway will be considered after reports are obtained from your child’s assessments by each of the Paediatrician, the Speech and Language Therapist and school.</p> <p>We have a monthly referrals meeting (Joint Communication Clinic Team meetings) which is a multidisciplinary meeting to review referrals and decide if they meet the criteria for further assessment in the Joint Communication Clinic.</p>
<p><b>How to complain about anything related to the service you receive for your child?</b></p>	<p>In the first instance, please discuss any concerns you have, with the Admin manager.</p> <p>Formal complaints should be made to the Complaints team: <b>Head of Complaints</b> Oxleas NHS Foundation Trust Pinewood House Pinewood Place Dartford DA2 7WG Tel: 01322 625013 Fax: 01322 625711 Email: <a href="mailto:complaints@oxleas.nhs.uk">complaints@oxleas.nhs.uk</a></p>

	<p><b>UNIVERSAL</b></p> <p><b>This means the support from the Service that is available to ALL children in Greenwich mainstream schools.</b></p>	<p><b>TARGETED</b></p> <p><b>This means the Service that is available for all children with a diagnosis in Greenwich mainstream schools.</b></p>	<p><b>SPECIALIST</b></p> <p><b>This means the support available to your child through a specialist package, such as a Statement of Special Educational needs or EHC (Education, Health, Social Care Plan).</b></p>
<p><b>Access and inclusion resources</b></p> <p>These are the practical materials and other resources needed to support your child in school.</p> <p>e.g .physical equipment,</p>	<p>There is no universal support offered by this service. This is a specialist service available to children referred with difficulties described above.</p>	<p>The Joint Communication clinic Team is a specialist service available to children referred with difficulties as mentioned earlier.</p>	<p>This is a specialist assessment and diagnostic service with acceptance criteria as described above. We have information leaflets that are given to parents when children are referred to this service. Once the assessment has taken place you would be offered</p>

<p>communication devices/support, symbols etc.</p>			<p>further information about Autism (if your child receives a diagnosis). You would also be given information about other services that can support you and your child.</p> <p>Your child will usually continue to receive the same level of support from the speech and language therapy service as before their assessment and/or diagnosis. Speech and language therapists work with children based on the impact the child's communication difficulties are having on their daily life. This is likely to remain the same with or without a new diagnosis</p> <p>Further opportunities to discuss the new diagnosis may be appropriate as part of this input</p>
<p><b>Support for families:</b></p> <p>This means the support available to your family, outside of being involved in planning meetings, observing sessions etc...</p>			<p>After the assessment you would be provided with further information about various support services you can access including websites and leaflets/booklets that may be of benefit to your child or your family.</p> <p>In the event it is felt that the assessment could not be concluded, the professionals will make a clear plan and communicate this to you. If they conclude a further assessment is required they may refer your child to a tertiary service for an assessment.</p>



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