

Our promise to you

Each time you use our services, we will...



Listen to your views on the help you need, talk with you about your care plan, and give you a copy.



Talk with you about your treatment, including any medicines you take, and give you information.



Tell you the name of your care coordinator and how to get help out of hours.



Listen to your relatives and carers and, if you wish, involve them in your care.



Talk with you about your next appointment and ask if you want to bring someone with you.