

Our promise to you

At appointments with the Learning Disability Team the staff will...



Talk to you about what the appointment is for.



Tell you things in ways that help you understand.



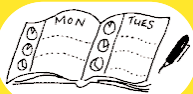
Talk to you about your tablets.



Talk to you about your care plan. You can tell us what help you need.



Give you a copy of your care plan. Write in your Personal Health Profile if you have one.



Talk to you about your next appointment.



Tell you who to speak to if you or your carer needs help or something goes wrong.



Check that you know who to contact in a crisis.



Listen to you. You can tell us if you want your carers to come to meetings and to help you.



Ask your carers if they want their own assessment.