

# Invitation to Members' Focus Groups 2016

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Dear member,

At Oxleas NHS Foundation Trust, we value the views of our members and as such, I'd like to invite you to join me, your governors and other members at this year's Members' Focus Groups being held in February.

Find out:

- what we've been doing over the last year and what we're planning to do this year
- about our new Carers and Support Networks Strategy - how we plan to work in partnership with our service users, carers and their support networks

Tell us:

- your views on our priorities for 2016/17
- how you think we can do things better, and what you think we're doing well

Every one of us will be touched by NHS services in one way or another throughout our lives and there's no better way to help influence the services we run by having your say. The Members' Focus Groups offer this opportunity.

As the new Chair of Oxleas, I look forward to meeting you and hearing your views.

Yours sincerely,

**Andy Trotter** Chair

Join us:

**Bexley:**

**Tuesday 2 February** 3pm-5pm  
The Boathouse, Danson Park, Danson Road, Bexleyheath, Kent DA6 8HL

**Greenwich:**

**Wednesday 10 February** 6pm-8pm  
The Old Library, Charlton House, Charlton Road, Charlton SE7 8RE

**Bromley:**

**Monday 22 February** 3pm-5pm  
Bromley United Reformed Church, 20 Widmore Road and Glades Place, Bromley, Kent BR1 1RY

Light refreshments will be available.

If you are coming along, please let us know which focus group you're attending.

**Email:**

[foundation.trust@oxleas.nhs.uk](mailto:foundation.trust@oxleas.nhs.uk)

**Call** 0300 123 1541 to let us know

Can't come to a focus group but would like to have your say?

You can:

email us:

[foundation.trust@oxleas.nhs.uk](mailto:foundation.trust@oxleas.nhs.uk)

or call 0300 123 1541

to request a Freepost feedback form.

Help us plan for the year ahead at our Members' Focus Groups, we want to hear your views, find out what we are doing well and see what we could do better.

## Did you know...

... you are 1 of nearly 9800 people who are members of Oxleas.

... of these, more than 3,700 people are public members, more than 1,400 are service user/carer members and there are also 4,600 staff members.

... you have 42 governors, representing you on our Council of Governors

For more information about membership and our Council of Governors visit:

[www.oxleas.nhs.uk/oxleas-members](http://www.oxleas.nhs.uk/oxleas-members)

## Need information, support and advice?

You can contact our Patient Advice and Liaison Service (PALS):

Freephone:

**0800 917 7159**

Email: [pals@oxleas.nhs.uk](mailto:pals@oxleas.nhs.uk)

Visit: [www.oxleas.nhs.uk](http://www.oxleas.nhs.uk)

Follow us on Twitter:

**@OxleasNHS**

Like us on Facebook:

**fb.com/OxleasNHS**

## If you're a member of any of the following constituencies:

**Public (Greenwich or Bromley)**

**Service User/Carer: Learning Disability**

You'll soon be asked to vote for a new governor for your constituency. Look out for your voting papers and don't forget to vote!

## Have we got your correct details?

Let us know if anything changes – address, email or phone number.

Can you help us to save on print and post costs by allowing us

to email you your membership correspondence?

To update your details or let us know we can email you, please email [foundation.trust@oxleas.nhs.uk](mailto:foundation.trust@oxleas.nhs.uk) or call **0300 123 1541**.