Safeguarding children in Greenwich

What to do if you suspect child abuse

Think Child • Think Parent • Think Family
Ensure children are included in adult assessments
Don’t forget about men in families!

Assess potential risk to the child promptly
DELAY COULD BE HARMFUL

URGENT

Child/baby seen at home, hospital or clinic with physical injury (serious or life threatening)

CONCERNS

About parental capacity to meet child’s needs. Possible neglect, emotional, sexual or physical abuse.

Dial 999 / Refer to A&E and Children’s Social Care

Discuss with manager, senior colleagues or Oxleas Safeguarding Children’s Team. Document decisions.

For advice Monday - Friday 9am - 5pm
Oxleas Lead Named Nurse, safeguarding children T: 01322 625029
Pinewood House, Dartford DA2 7WG M: 07771 767102
Safe haven fax F: 01322 625711
Named Nurse, Greenwich T: 020 8921 4420 M: 07879 635510
Nurse Specialist, Greenwich T: 020 8294 3154 or M: 07917 504839
Adult Mental Health Lead, Greenwich T: 020 8301 8951
Named Doctor, Mental Health T: 01322 625700 ext 5009
Named Doctor, Greenwich Community Paediatrics T: 020 8294 3154 M: 07908 796890
Named Doctor, Adult Community including Contraception and Sexual Health (CASH) T: 020 8301 8951

Greenwich Children’s Social Care Monday - Friday 9am - 5pm
Multi Agency Safeguarding Hub (MASH) Consultation line T: 020 8921 2267
To make a referral to Children’s Social Care T: 020 8921 3172
Or email: MASH-referrals@royalgreenwich.gov.uk F: 020 8921 3180
Out of hours Social Service emergency duty team T: 020 8854 8888

A formal referral or any urgent medical treatment must not be delayed by the need for consultation. Where practicable, ensure that parents / carers are informed about referrals unless this may place the child at risk of significant harm.

How to refer
Contact Greenwich Social Care as above.
Follow up telephone referrals in writing within 48 hours using inter agency referral form.
Document all actions and discussions. Send a copy of your referral to Lead Named Nurse Safeguarding Children, Pinewood House, Pinewood Place, Dartford, Kent DA2 7WG, fax to 01322 625711 or email carolyn.pilkington@oxleas.nhs.uk Make sure GP/CAMHS/Adult Mental Health/Health Visiting/School Nursing Teams are informed as appropriate.

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