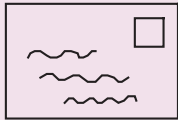




You can phone PALS  
0800 917 7159

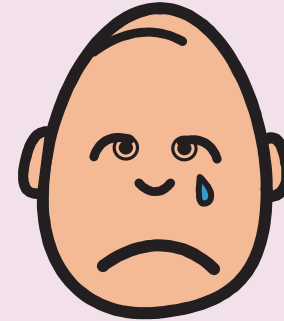


You can write to us

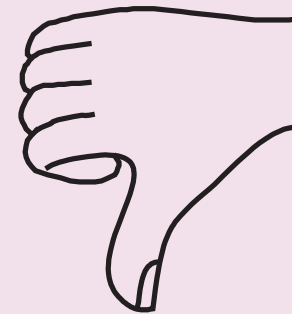


PALS  
Oxleas NHS Foundation Trust  
Pinewood House  
Pinewood Place  
Dartford  
Kent DA2 7WG

# Something wrong?



## What to do if you are not happy



November 2006

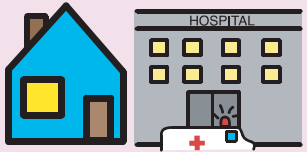
Oxleas   
NHS Foundation Trust



If you are not happy  
with:



people who work  
with you

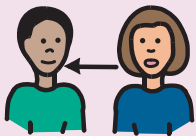


places you go

You can:



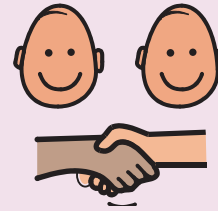
talk to someone  
who knows you



tell them what is  
wrong



Still not happy?



PALS will try to help  
with what is wrong.

PALS = Patient Advice and Liaison Service

PALS will:



listen to you



talk to other people



find people who can  
help.