Confidentiality
All our staff are required to abide by a strict code of conduct on confidentiality. We will only share information with those who need to know in order to provide good quality care. Occasionally there may be exceptions to this, for example to support a clinical audit or to monitor the quality of care provided. We will usually discuss this with you beforehand.

Your opinion matters
We are committed to providing the highest standards of care, so we welcome your views on the services we provide. If you would like to comment, make a suggestion or make a complaint, please speak to the person you normally see or ask to speak to the team manager. You may also like to speak to our Patient Advice and Liaison Service (PALS) by ringing 020 8308 5449.

How to contact us
Speech and Language Therapy Service
Children and Young People’s Services
Acorns, Queen Mary’s Hospital,
Frognal Avenue, Sidcup,
Kent DA14 6LT

T: 0203 004 0092
E: oxl-tr.bexleyscs-spa@nhs.net

NB: this address is for administration queries only. The appointment(s) will take place at the child’s/young person’s school or at one of the community clinics. Please see your appointment letter for details.
Who we are
We are Speech and Language Therapists and Assistants specialising in supporting children with social, emotional or mental health needs. We belong to the Bexley Joint Communication Team. We work in primary schools, secondary schools and specialist settings in Bexley. We assess and treat speech, language and communication difficulties to help your child to communicate to the best of their ability. By improving their communication skills we hope to improve learning, social skills and independence.
We also work with children and young people who have problems in the following areas:
- Producing and using speech sounds
- Understanding language
- Spoken language
- A stammer
- A voice problem

What we do?
We can offer:
- Advice
- Group work
- Individual / paired speech and language intervention
- Modelling (demonstrating) activities and materials to support school staff
- Parent meetings
- Planning support with school staff
- Pupil observations and assessment
- Strategies for the classroom
- Training to school staff and other relevant professionals
- Transition support

Why do we work with these children/young people?
- The child’s behaviour is often seen first and not the underlying reason behind it
- Research suggests that children with Social Emotional and Mental Health needs may also have some type of communication difficulty.

Referrals
GPs, Community Paediatricians, school, school nurses and parents/carers can all refer a child to us. Referral forms are available from the Joint Communication Team office (contact details on back page.) Referral cannot be accepted without parental permission.

Further information
The Communication Trust provides a wide range of information and resources of the evidence between language difficulties and social, emotional or mental health needs.

Resources and Advice
www.afasic.org.uk
www.ican.org.uk
www.thecommunicationtrust.org.uk
www.talkingpoint.org.uk

This leaflet is for parents, carers and referrers of children and young people with communication difficulties and Social, Emotional and Mental Health Needs. It explains the problems we can help with, who we work with and the support we offer.