How can Oxleas clinicians help when you have a patient in a mental health crisis?

In office hours
(9am to 5pm Monday to Friday)
In Bexley, phone the Oxleas Intake and Liaison Team on 01322 356101/102 for immediate advice.
- They can phone the patient for assessment that day.
- They will help you decide the most appropriate course of action and will liaise with the crisis team and the ward, depending on what is required.

You can contact a consultant psychiatrist for advice and guidance, via the Intake and Liaison Team on 01322 356101/102.
- In the event that the consultant cannot take your call immediately, they will aim to get back to you within four hours or a time when you are available for a discussion.
- Consultant psychiatrists would welcome regular meetings with GPs (evening or out of hours) – please invite us to meet with you and your colleagues.

Out of hours
(5pm to 9am Monday to Friday and all day weekends and public holidays)
- Please call our Urgent Advice Line on 0845 608 0525 for advice
- To speak to an on-call doctor (consultant or specialist registrar), please call 01322 294300
- If the patient needs an emergency assessment, please send them to their nearest A&E department at Queen Elizabeth Hospital (QEH) or the Princess Royal University Hospital (PRUH).

Please note: there is no A&E on the Queen Mary’s Hospital site. If patients are sent directly to the Woodlands, this has significant risks for the patient’s physical health, particularly if they are intoxicated.

Improving lives