How can Oxleas clinicians help when you have a patient in a mental health crisis?

In office hours
(9am to 5pm Monday to Friday)

In Bromley, phone the Oxleas Liaison and Intake Team on 020 8466 2500 for immediate advice.

- They can phone the patient for assessment that day.
- They will help you decide the most appropriate course of action and will liaise with the crisis team and the ward, depending on what is required.

You can contact a consultant psychiatrist for advice and guidance, via the Intake and Liaison Team on 020 8466 2500.

- In the event that the consultant cannot take your call immediately, they will aim to get back to you within four hours or a time when you are available for a discussion.
- Consultant psychiatrists would welcome regular meetings with GPs (evening or out of hours) – please invite us to meet with you and your colleagues.

Out of hours
(5pm to 9am Monday to Friday and all day weekends and public holidays)

- Please call our Urgent Advice Line on 0845 608 0523 for advice
- To speak to an on-call doctor (consultant or specialist registrar), please call 01322 294300
- If the patient needs an emergency assessment, please send them to their nearest A&E department at the Princess Royal University Hospital (PRUH) or Queen Elizabeth Hospital (QEH)

Please note: there is no A&E on the Queen Mary’s Hospital site. If patients are sent directly to the Woodlands, this has significant risks for the patient’s physical health, particularly if they are intoxicated.