How can Oxleas clinicians help when you have a patient in a mental health crisis?

In office hours
(9am to 5pm Monday to Friday)

In Greenwich, phone the Oxleas Intake and Liaison Team on 020 8319 5530 or 020 8319 5548 for immediate advice.

- They can see the patient for assessment that day.
- They will help you decide the most appropriate course of action and will liaise with the crisis team and the ward, depending on what is required.

You can contact a consultant psychiatrist for advice and guidance, via the Intake and Liaison Team on 020 8319 5530/5548.

- In the event that the consultant cannot take your call immediately, they will aim to get back to you within four hours or a time when you are available for a discussion.
- Consultant psychiatrists would welcome regular meetings with GPs (evening or out of hours) – please invite us to meet with you and your colleagues.

Out of hours
(5pm to 9am Monday to Friday and all day weekends and public holidays)

- Please call our Urgent Advice Line on 0845 608 0524 for advice
- To speak to an on-call doctor (consultant or specialist registrar), please call 01322 294300
- If the patient needs an emergency assessment, please send them to their nearest A&E department at Queen Elizabeth Hospital (QEH) or the Princess Royal University Hospital (PRUH).

Please note: there is no A&E on the Queen Mary’s Hospital site. If patients are sent directly to the Woodlands, this has significant risks for the patient’s physical health, particularly if they are intoxicated.