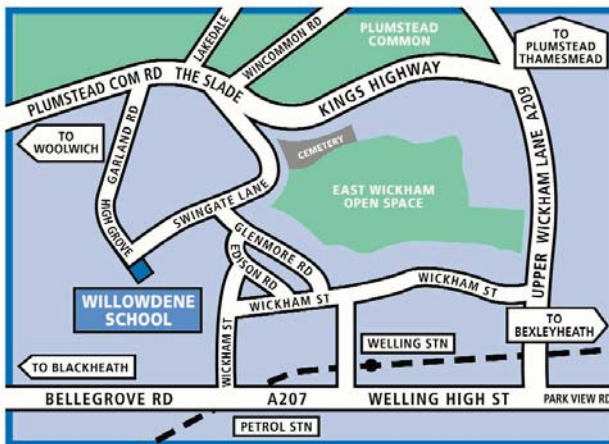


## How to contact us

Willow Dene School Nursing Team  
Swingate Lane  
Plumstead  
London SE18 2JD  
Tel: 020 8316 1516 Fax: 020 8854 5871

Please go to the main reception and ask for the School Nursing Team. **We are available Monday to Friday 8am-4pm (term time only).**

## How to find us



### Parking:

There is no parking on the school site.  
Side street parking is available.

### Bus routes:

51.



# School Nursing Service



Information for parents,  
carers and teachers

## Who we are

We are a team of highly skilled paediatric community nurses and nursery nurses, based at Willow Dene School.

Our team is part of a new and improved specialist service working hand-in-hand with complimentary respite centres where some of your children stay, such as Demelza and the Short Breaks Service at Wensley Close, Eltham.

## What we do

We will work with you and school staff to make sure that your child's health and medical needs are met, including:

- providing information and advice, such as advice on healthy eating and infection control
- weight and height monitoring and management
- in school clinics, including ophthalmology (eye clinics) and sleep clinics
- liaising with and referring to other services (as required), such as continence, social care and community nursing services
- developing and reviewing healthcare plans.

We strive to maintain high standards of care and safety for your children.

If you would like more information about the clinics that we run in school please ask a member of the nursing team.

## Who we work with

We work with children who are aged 3-11 with complex health needs and learning difficulties, their parents, carers and school staff. To ensure the transition to year seven is as smooth as possible, we have close working relationships with the school nursing service at Charlton Park Academy.

We also work with other health services, including the:

- community nursing teams
- community paediatricians
- Clinical Training for Inclusion Team to ensure school staff are appropriately trained.

## Your opinion matters

Oxleas NHS Foundation Trust is committed to providing the highest standards of care, so we welcome your views on the services we provide. If you would like to comment, make a suggestion or make a complaint, please speak to the person you normally see or ask to speak to the team manager. You may also like to speak to our Patient Advice and Liaison Service (PALS) on freephone 0800 917 7159.

## Confidentiality

All our staff are required to abide by a strict code of conduct on confidentiality. We will only share information with those who need to know in order to provide good quality care. Occasionally there may be exceptions to this, for example to support a clinical audit or to monitor the quality of care provided. We will usually discuss this with you beforehand.